

FURCATION RECRUITMENT

Role: Con Ops Agent



Position Overview:

We are looking for friendly furs and courteous campers to help us run the hub of furc! Running front of house and helping all the furs in need, heading up the main info desk. pointing furs in the right direction and taking note of any concerns brought to you on duty. The role will also have you aiding in the use of radios, lost property, communication and more but fear not, training is provided and assistance available if needed. The role will be great for anyone wanting to help just during the con while still being able to take part in many activities.

Key Responsibilities:

- Manning the Ops desk during shifts with other staff/volunteers
- Answering questions from attendees including pointing them in the right direction
- Using radios for internal contact.
- Using the FurcLive Twitter (X) to entertain attendees with fun tweets as well as reminders for events.
- Contacting other departments when needed.
- Handling Lost Property

Experience:

- Good customer service skills.
- Effective communicator.
- A can-do attitude.
- Willingness to learn new things.
- Interpersonal skills (within team and with other teams)
- Good at keeping records.

How to Apply

Please go to the website <https://support.furcation.org.uk/open.php> and choose "recruitment" from the drop-down menu then fill out the application form adding in "Con Ops" or "FurcOps"

Privacy Notice:

Your e-mail address and any personal information will be processed under strict guidelines enforced by the GDPR. Your details will only be held for as long as required to process your application and will be securely erased once we have satisfied our legal requirements. For further information, contact our Data Protection Officer at dpo@furcation.org.uk.