



Furcation Recruitment

Role: First Aider

Type: VOLUNTARY

Reports to: Head of Department (First Aid)

Summary / Overview

Reporting to the Head/Deputy Head of First Aid, our team of first aid volunteers are responsible for providing First Aid Treatment and Care to attendees at Furcation Events. Providing a friendly face and support for a range of physical and emotional wellbeing needs.

Key Tasks & Responsibilities:

- Respond to Emergency, Urgent and Routine duties, as directed by duty Dispatcher / Shift Lead. In accordance with operational requirements, clinical guidelines, local policies and scope of practice.
- Ensure compliance with local and national policy, procedures, protocols and scope of practice at all times.
- Ensure a clear handover report is provided when responsibility for a service user is handed over to another health professional. This should record all pertinent information, in accordance with established procedure.
- Communicate with other Staff, Attendees, members of the public and other emergency responders in a calm, caring and professional manner, treating them with dignity and respect at all times regardless of circumstance.
- Ensure accurate completion of all required incident documentation and relaying of information to Dispatchers/Shift Leads as required to complete legal documentation.

Core Skills:

- **MINIMUM QUALIFICATION** - 3-Day First Aid at Work Certificate valid for full duration of the convention
- **DESIRABLE QUALIFICATION** - Level 3 Mental Health First Aid
- **DESIRABLE QUALIFICATION** - Pre-Hospital Care Qualifications or Professional Registration such as FREC 3/4/5, SJA Event/Advanced First Aider, FPOS-I, IHCD Technician, HCPC / GMC / NMC registration)
- Prior to application, all applicants should have attended at least one furcation event (or other similar conventions)
- Flexible approach to shift working (Early, Late, Overnight, On-Call)
- Previous experience in Customer Service / Patient Care
- Ability to communicate effectively - Aurally, orally and in writing.
- Ability to use communication and computerised systems - e.g. mobile phones, handheld radios, online systems, email, incident reporting systems
- Decision making
- Managing personal workload and responding to changing workload
- Maintain a Calm and Professional demeanour, working to Scope of Practice during complex or challenging situations.
- Responsibility for Self and others, working individually and as part of a team.
- Ability to deal with attendees in a caring and compassionate manner.
- Ability to demonstrate safe manual handling skills to the level required for the job role.

All information in this document and the name 'Furcation' is copyright of Furcation Ltd, a private company, limited by guarantee, registered with Companies House, Company Number: 10226988. Furcation is a 'not for profit' organisation.



Furcation Recruitment

How to Apply

Visit support.furcation.org.uk, Click "Open a new Ticket", Submit a Ticket with the Help Topic of "Recruitment" with "First Aider" in the 'Role you are applying for' field.

Privacy Notice

Your e-mail address and any personal information will be processed under strict guidelines enforced by the GDPR (Data Protection Act 2018). Your details will only be held for as long as required to process your application and will be securely erased once we have satisfied our legal requirements. For further information, contact our Data Protection Officer at dpo@furcation.org.uk.